

**Reply to the Clarification Questions #1**

**Supply and Installation of Pilot Operational Management Systems for Police (in regions) , IFB No: PSMP3-GO-2-2-9/A-1**

**PROJECT: THIRD PUBLIC SECTOR MODERNIZATION PROJECT**

**LOAN NUMBER: 8539-AM**

Dear Sir/Madam,

One of the potential Bidders for above-mentioned tender has requested clarifications regarding the Bidding Document. Below are the questions with appropriate answers:

<p>Question 1. In case of goods manufactured outside the Purchaser’s Country, could you confirm that you grant an exemption for all taxes?</p>	<p>Answer 1, Answer 2.</p>
<p>Question 2. Considering that CIP is the INCOTERM indicated in the BDS in terms of delivery, can you please confirm that there is full exemption from any taxes and duties?</p>	<p>Please be informed that the following is specified in the point 8 of the Clause 2.1”Preamble” of Section VII. “Sample Forms” of the Bidding Documents According to RA Legislation, VAT – 20% and Non-Resident Profit tax – 20% (for Foreign Suppliers) are applicable to services performed within Republic of Armenia.</p> <p>One of the following two options, presented below, will be considered during the Contract finalization discussion with the successful bidder and applied in the contract i.e.:</p> <p>The Purchaser will (a) reimburse the local Supplier for any such taxes paid by the local Supplier; or (b) pay such taxes on behalf of the Foreign Supplier(s).</p> <p>Thus in a case of Goods supplied from outside the Purchaser’s country, e.g. CIP (named place of destination) basis, the Purchaser will pay such taxes on behalf of the Foreign Supplier(s).</p>
<p>Question 3. Could you confirm if spare parts and after-sale services are required, which is the implementation period, and what are the foreseen activities?</p>	<p>Answer 3. Please be informed that available sources of spare parts, special tools, etc., necessary for the proper and continuing functioning of the Goods following commencement of the use of the goods by the Purchaser are desirable to be, but not required.</p>
<p>Question 4. Do we have to consider also customs clearance times within the period of implementation? If clearance times are included, should we ask for a suspension certificate or is this automatically accorded by the Contracting</p>	<p>Answer 4. Please be informed that in the Point 4.1 “Implementation Schedule Table” it is specified the commencement and acceptance dates. Thus the customs clearance times should be within the period of implementation.</p>

Authority?	
Question 5. Please confirm that the payment will be provided by letter of credit.	Answer 5, Answer 6.  Please be informed that in accordance with the GCC Clause 12.5 of Special Conditions of Contract “Payment for Goods supplied from outside the Purchaser’s Country shall be in the form of: direct transfer to the Supplier’s bank account.”
Question 6. We would like to kindly ask for a clarification concerning the method of payment for the procedure in subject: Please confirm that the payment would be through irrevocable and confirmed letter of credit in conformity with article 2.34 of Rules and Procedures for Procurement of Goods and Works of the World Bank (“The Bank normally requires the use of letters of credit so as to assure prompt payment to the Supplier.”) and article 12.5 of the General Conditions of Contract (“payment of the foreign currency portion of the Contract Price for Goods supplied from outside the Purchaser’s Country shall be made to the Supplier through an irrevocable letter of credit”)	Please be informed that in the BD, IFB No: PSMP3-GO-2-2-9/A-1, the payment by the irrevocable letter of credit is not envisaged.
Question 7. Please confirm that being the applicable Incoterm CIP we do not have to quote local transportation from port to final project site	Answer 7. The Bidder must quote inland transportation, insurance and related local costs incidental to the delivery of the Goods to the designated Project Sites. Mentioned costs must be quoted separately as a Service item, whether the Goods are to be supplied locally or from outside the Purchaser’s country, except when these costs are already included in the price of the Goods. (Please see ITB Clause 14.4 (c) “Inland transportation”)  In accordance with the ITB Clause 14.4 (a) (ii) The named place of destination shall be the Sites of entities specified in point 8.3 “Site Table” of Section VI.
Question 8. Integration of external systems has to be implemented at database level (that means by accessing to the DBs) or by web services exposure?	Answer 8. The integration of external systems will be implemented through relevant web services provided by agencies possessing the mentioned systems.
Question 9. Do you provide for any solution to integrate the telephony system for calls recording?	Answer 9. Mini ATs will be used for calls recording the Technical Specifications of which clearly specify the number of licenses required for

	recordings, as well as Drive requirements. Thus the Bidder should provide the relevant solution for the for calls recording based on the technical requirements specified in the BD.
Question 10. As regard to the PC components (Item n. 2 of Hardware Specifications), the results available on BAPCoSYSmark 2014 SE with score higher than 2100 refer to gaming systems. Can you please confirm specifications?	Answer 10. The Technical Specification for PC components complies with our requirements.

Sincerely,

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